

Gokin Solar Preventing Sales Through Unauthorized Channels

Dear Partners and Consumers,

Thank you to you for your support of Gokin Solar. As our business continues to grow, some individuals are selling Gokin Solar products through unauthorized channels. These unauthorized channels are unknown to Gokin Solar and their quality and service cannot be guaranteed. This not only poses potential risks to consumers but also damages the reputation of Gokin Solar. In order to protect the interests of our authorized partners and to maintain a fair and orderly market environment, Gokin Solar hereby makes Gokin Solar products available through the following channels:

I. Exclusivity of Authorized Channels

Authorized channels, formally authorized distributors, and authorized EPC partners. We have never authorized any third party to sell Gokin Solar products through unauthorized channels. Therefore, consumers should be advised to exercise caution and verify product authenticity through the following official channels:

1. Official website: <https://www.gokinsolar.com>

2. Email: gk@gokinsolar.com

II. Risk Warnings

1. Unauthorized channels of sales significantly increase the risk of consumers purchasing counterfeit products, affecting product quality and safety. Consumers are advised to exercise caution and verify product authenticity.

2. Products offered to consumers through unauthorized channels have unknown origins and are highly likely to be counterfeit products. Consumers are advised to exercise caution and verify product authenticity.

3. Warranty, After-Sales Service and Safety Exemption

In accordance with Gokin Solar's relevant agreements on the sales of products, consumers are advised to exercise caution and verify product authenticity.

through unauthorized channels are not eligible for official warranty, technical support, and after-sales services. The transportation, storage, and use of the products should also be strictly in accordance with the requirements of the manufacturer.

Winter can cause irreversible damage to modules such as micro-cracks, power degradation and hot spots. For any products purchased through unauthorized channels, Golden Solar will not provide warranty coverage for damaged components.

Warranties are void for any issues including but not limited to power degradation and system failures.

risks. Any product that has been identified as defective will not be repaired.

We remain committed to protecting customer and consumer interests, including the sale of counterfeit products.

High power energy storage system is not a consumer product.

Under the 10-year warranty, we will not be responsible for safety and legitimate rights and interests.

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1. Compliance Requirement Recommendation

channels, sign formal contracts, and request the manufacturer to provide a warranty document.

1. Purchase through official authorized channels, documents with signatures, and ensure product traceability.

or email:

2. Before purchase, please sign